



SYMETRICS INDUSTRIES, LLC

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Service Letter

No. 01-2014

To: Operators of the MD 900/902 Helicopter

Subject: Agreement with MD Helicopters for the Repair and Support of the (IIDS) Integrated Instrument Display System.

Application

This Service Letter applies to all operators of the MD 900/902 Helicopter Integrated Instrument Display System (IIDS) and is applicable to the following list of product part numbers.

- 900A3720002-115
- 900A3720002-117
- 900A3720002-119
- 900A3720002-121

Description

As of August 02, 2013, customer service and product support for the Integrated Instrument Display System (IIDS) units in MDHI 900/902 Helicopters has been transferred to Symetrics Industries, LLC's Melbourne, FL facility. Under the terms of an Exchange Agreement with MDHI, Symetrics, as the exclusive repair facility for these IIDS units, and PMA holder, will perform all future repairs of IIDS units for the MD900 series. Symetrics will also provide spares, IIDS unit exchange services, and related technical support for the part numbers listed above. Operators of these units are encouraged to establish an account with Symetrics for direct customer service and product support.

Symetrics, founded in 1962, is headquartered in Melbourne FL, and is approved under CFR Part 21, Part 145 and EASA Part 145. Symetrics is also certified under AS9100 Revision C and ISO 9001. The facilities are ITAR/EAR registered and compliant.

Contact Information for Symetrics is as follows;

Address:

Symetrics Industries
is now

Extant Aerospace

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